

The logo for the FAQ section, featuring the letters 'FAQs' in a bold, red, 3D-style font with a white outline and a slight shadow.

Is the Sanctuary open for CBI's High Holy Day services?

Yes, we are excited to welcome our Members and Guests into the sanctuary with multiple services and limited seating to accommodate our community.

What Health and Safety guidelines will be in place?

Your health and safety are our top priority. We are providing limited, distanced seating, keeping up to date with the CDC guidelines and will be making decisions about masks as we get closer to services.

How do I sign up to attend High Holy Day Services?

You can register online at cbiboca.org/hhd or mail in the enclosed High Holy Day Admission Request Form.

Are Community Guests invited to come to CBI for High Holy Day Services?

Yes of course, please see the enclosed High Holy Day Admission Request Form for details.

What is the deadline to submit my High Holy Day Admission Request?

Friday, September 9

Will I receive a High Holy Day Admission Card in the mail?

We are not using Admission Cards this year. Instead, you will present your photo ID and registration confirmation email either printed out or on your phone.

How do I get my registration confirmation?

Once you fill out the online Admission Request Form, you will automatically receive an email confirmation. If you mail in your Admission Request Form, you will receive an email confirmation once your form has been processed at CBI (please allow 3-4 days after receiving for processing).

How does this work if I don't have an email or a printer?

Simply mail in your Admission Request form, and you can pick up your registration confirmation at CBI on either Wednesday 9/14 from 9:00 AM - 2:00 PM or Thursday 9/15 from 3:30 PM - 6:00 PM.

Do I need to register for Children's Services?

Yes please. You will see a place to register on the Admission Request Form. Children's Services are complimentary for CBI Members and \$36 per family for CBI Member Guests.

What time do services begin?

Please refer to the Service Schedule.

What time do the sanctuary doors open prior to services?

Doors will open no earlier than 20 minutes before services are scheduled to begin.

What will my parking experience be like?

CBI Members, please have your new parking decal on your windshield. Parking passes for Member Guests and Community Guests will be available as a download in your registration confirmation. Please print out your parking pass and have it visible on your dashboard. There will be parking at CBI, and our Security will show you where to park. Kindly abide by our security's directions and please do not park in our neighbor's parking lots.

What if I need special seating accommodations?

Please let us know on the Admission Request Form, and we will make sure to accommodate your needs.

If you have a question that is not listed above, please feel free to give us a call in the office at 561.241.8118.