

FAQS

IS THE SANCTUARY OPEN FOR CBI'S HIGH HOLY DAYS SERVICES?

Yes, we are excited to welcome our Members and Guests into the sanctuary with multiple services for community.

HOW DO I SIGN UP TO ATTEND HIGH HOLY DAYS SERVICES?

You can register online at cbiboca.org/hhd or mail in the enclosed High Holy Days Admission Request Form.

ARE COMMUNITY GUESTS INVITED TO COME TO CBI FOR HIGH HOLY DAYS SERVICES?

Yes, of course. Please see the enclosed High Holy Days Admission Request Form for details or register online.

WHAT IS THE DEADLINE TO SUBMIT MY HIGH HOLY DAYS ADMISSION REQUEST?

Friday, September 1, 2023

WILL I RECEIVE A HIGH HOLY DAYS ADMISSION CARD IN THE MAIL?

We are not using Admission Cards this year. Instead, you will present your photo ID and registration confirmation email either printed out or on your phone.

HOW DO I GET MY REGISTRATION CONFIRMATION?

ONLINE: Once you fill out the online Admission Request Form, you will automatically receive an email confirmation.

MAIL: You will receive an email confirmation once your Admission Request Form has been processed at CBI (please allow 3-4 business days after receiving for processing).

HOW DOES THIS WORK IF I DON'T HAVE AN EMAIL OR PRINTER?

Simply mail in your Admission Request Form and you can pick up your registration confirmation at CBI on Tuesday, September 12 from 10AM - 2PM and 4PM - 6PM.

DO I NEED TO REGISTER FOR CHILDREN'S SERVICES?

Yes please. You will see a place to register on the Admission Request Form. Children's Services are complimentary for CBI Members and \$36 per family for CBI Member Guests.

WHAT TIME DO SERVICES BEGIN?

Please refer to the Service Schedule.

WHAT TIME DO THE DOORS OPEN PRIOR TO SERVICES?

Doors will open no earlier than 20 minutes before services are scheduled to begin.

WHAT WILL MY PARKING EXPERIENCE BE LIKE?

CBI Members, please have your new parking decal on your windshield. Parking passes for Member Guests and Community Guests will be available to download in your registration confirmation email.

Please print out your parking pass and have it visible on your dashboard. There will be parking at CBI, and our Security will show you where to park. Kindly abide by our security's directions.

WHAT IF I NEED SPECIAL SEATING ACCOMMODATIONS?

Please let us know on the Admission Request Form, and we will make sure to accommodate your needs. Due to high demand, all reserved seats will be released after services begin.

IF YOU HAVE A QUESTION THAT IS NOT LISTED ABOVE, PLEASE FEEL FREE TO GIVE US A CALL IN THE OFFICE AT 561.241.8118.